



## REFER N' REWARD (RNR) CAMPAIGN Terms and Conditions

### The Campaign

The Refer N' Reward Campaign ("the Campaign") is organized by Mah Sing Group Berhad ("Mah Sing") and shall run from 1 January 2024 to 31 December 2024 (both dates inclusive) ("the Campaign Period").

### Eligibility

1. This Campaign only applies to the participating projects ("the Participating Projects") at the point at which the booking is made, and the RNR Incentive is based on the net selling price.
2. This Campaign does not apply to: -
  - (a) Buyer-Get-Buyer ("BGB"), Buyer Repeat Purchaser ("BRP") & consultant/business partner rebate;
  - (b) Cancellation of existing booking & re-booking;
  - (c) Employees under the Sales & Marketing Department of Mah Sing and subsidiaries of Mah Sing; and
  - (d) Any other employee (not within the Sales & Marketing Department) of Mah Sing, which Mah Sing, in its sole and absolute discretion, reserves the right to exclude the employee without any prior notice and any reason.

Mah Sing reserves the right, in its sole discretion, to disqualify any Purchaser that is found or suspected of tampering with the Campaign's submission process or the operation of this Campaign.

3. This Campaign is valid for bookings from 1 January 2024 to 31 December 2024.
4. Eligible Introducers (also known as "Introducer")
  - The Campaign is open to the public over the age of 18 years old and above, who introduce their family members and friends who are not existing Mah Sing purchasers or M Privilege members to purchase Mah Sing's Property with a valid and original identification document and must not be an adjudicated bankrupt, or
  - The introducee must, at the point of purchase, inform the Mah Sing Property Advisor that he/she is referred by his or her family members and friends who are not existing Mah Sing purchasers or M Privilege members to purchase Mah Sing's Property.
  - The introducer should not be a family member of Mah Sing employees from the Sales & Marketing Department. For our verification purposes, we require the Introducer to conclude an arrangement with our organisation before making any reference to our organisation.
5. Mah Sing Property Advisor will assist the introducer in enrolling the introducer to the RNR Campaign before any booking is made in the booking system.
6. The RNR Incentive will be paid by the Developer to the Introducer upon receiving stage 2A payment as per the 3<sup>rd</sup> schedule of the SPA.
7. Every Introducer who fulfills these Terms & Conditions will be rewarded an RNR Incentive based on the rate as stated in Clause 1 above.
8. For the avoidance of doubt, in the case of joint purchasers for one Mah Sing's unit/property, the eligible Introducer is only entitled to only One (1) payment for the RNR Incentive. The number of payments for the RNR Incentive will be given out to the Introducer based on the total number of units/properties sold to the Prospective Purchaser or Purchasers that he or she has referred, irrespective of which Participating Projects.

9. The Introducer further declares that such consent has been obtained from the Prospective Purchaser to disclose his or her contact details to Mah Sing, which allows Mah Sing to contact and offer this Campaign pertaining to the purchase of Mah Sing's properties.
10. By participating in this Campaign, the Introducer hereby expressly agrees to be bound by these Terms and Conditions and the decisions made by Mah Sing.
11. This Campaign is, however, not applicable in conjunction with any of Mah Sing's other ongoing promotions or Programs unless otherwise stated.
12. Mah Sing further reserves all rights to carry out any due diligence (where reasonably necessary) to verify any incentive claims brought to it. The Introducer shall endeavor to assist with such an exercise. If there are grounds for doubtful or suspicious claims, Mah Sing reserves the right to disqualify anyone from participating in the Campaign and/or receiving the RNR Incentive.
13. Mah Sing shall assume no responsibility for incomplete, lost, late, damaged, illegible, or misdirected forms/submissions and other forms of communication resulting in the Introducer and/or Prospective Purchaser being unable to participate in the Campaign.
14. Mah Sing shall not be responsible or liable for any problems or technical malfunction of any internet broadband network or lines, computer online systems, servers or providers, computer equipment or software, including but not limited to failure of complete submission of the Introducer on account of technical problems or traffic congestion on the internet or at any website or combination thereof, including injury or damage to the Introducer or to any other person's computer related or the Introducer's inability, difficulty or failure to access any electronic site or submit the RNR Form.
15. Mah Sing shall not be liable for any default due to any act of God, war, riot, strike, lockout, industrial action, epidemic, pandemic, fire, flood, drought, storm, technical or system failure, or other events beyond the reasonable control of Mah Sing.
16. In the event of any dispute(s) whatsoever of the Campaign, the decision by Mah Sing and/or subsidiaries of Mah Sing shall be final, conclusive, and binding. No further appeal or correspondence will be entertained. The Introducer releases and holds harmless Mah Sing and/or subsidiaries of Mah Sing from all liability for any injuries, loss, or damage of any kind arising from or in connection with the Campaign.
17. Mah Sing reserves the right at its discretion to vary or change any of these Terms and Conditions from time to time or cancel, terminate, withdraw, or suspend this Campaign and/or replace this Campaign with another similar promotion, Program or Program including but not limited to the eligibility criteria from time to time without prior notice. Such variation, changes, cancellation, termination, withdrawal, or suspension will be notified by posting on Mah Sing's website at [www.mahsing.com.my](http://www.mahsing.com.my) ("**Website**"), or in any other manner as Mah Sing deems fit. In this respect, the Introducer's participation in this Campaign also signifies his or her agreement to access the Website regularly to view these Terms and Conditions and to ensure that they are kept up-to-date with any variations or changes Mah Sing may affect from time to time.
18. The Introducers also agree that their continued participation in this Campaign will constitute their acceptance of these Terms and Conditions (as varied from time to time). For the avoidance of doubt, any cancellation, termination, withdrawal, or suspension by Mah Sing of this Campaign will not entitle the Introducer to any compensation against Mah Sing and/or subsidiaries of Mah Sing for any loss or damage that may be suffered or incurred by the Introducer as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension.
19. Any term and condition applicable to this Campaign that is illegal, prohibited, or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition, or unenforceability without invalidating the remaining provisions.